

2017 Body-Worn Camera Training & Technical Assistance National Meeting

April 10-11, 2017



Welcoming Remarks

Kristen MahoneyDeputy Director
Bureau of Justice Assistance, DOJ



Introductions and Agenda Overview

John Markovic, Senior Policy Advisor, Bureau of Justice Assistance **Dr. James "Chip" R. Coldren**, BWC TTA Director, CNA

Agenda Overview – April 10

- Welcoming Remarks
- Introductions and Agenda Overview
- ▶ BWC 101 -What Everyone Needs to Know About BWCs
- Break
- BWC Case Studies: Voices from the Field
- Keynote Presentation: Superintendent M. Harrison
- Lunch
- Technological Issues with BWCs
- Meet your SMEs and Analysts
- Break
- Site Networking Activity
- Summary of Discussions
- Day 1 Wrap-up





BWC 101 – What Everyone Needs to Know About BWCs

John Markovic, Senior Policy Advisor, Bureau of Justice Assistance Dr. Michael White, BWC TTA Co-Director & Professor, Arizona State University Todd Maxwell, Technology Policy Advisor, Booz Allen Hamilton

Overview

- Setting the Stage
- ▶ BJA's BWC Policy and Implementation Program
- Training and Technical Assistance Team
- What the Research Tells Us
- National Body-Worn Camera Toolkit





Setting the Stage

BWC Events Before Summer 2014

- 2005 Plymouth Basic Command Unit (UK) tests BWCs
- 2007 Home Office releases Guidance for the Police Use of Body-Worn Video Devices
- 2009-10 Oakland & Albuquerque Police Departments roll out BWCs
- 2012- Phoenix Police Department receives federal Smart Policing Initiative grant for BWCs



BWC Events Before Summer 2014

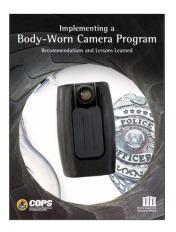
- August 2013 Ruling in the Floyd case against the NYPD (BWCs as a remedy)
- Sept 2013 PERF holds Executive Session on BWCs
- 2013: "Nearly a third (32%) of local police departments provided at least some officers with body-worn cameras" (BJS, 2015: 1)

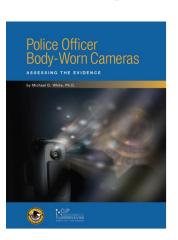




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Spring 2014: "Assessing the Evidence" and PERF/COPS Reports







Summer of 2014 and Beyond

- Civilian deaths around the country
- Media coverage
- Calls for police transparency
- Research around use of force & citizen complaints



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BWCs as a Potential Tool for Police Reform

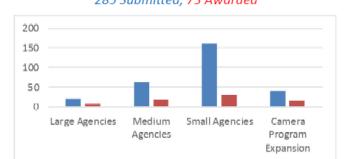
- December 2014 US DOJ Formalizes Support and Direction for BWC
 - COPS Plan
 - ▶ \$75 million pledged for 50,000 BWCs
- May 2015 US DOJ releases the National Body-Worn Camera Toolkit
- May 2015 US DOJ Initiates Body Body-Worn Policy and Implementation Program (BWC-PIP))



BWC-PIP Funding To Date

September 2015 – 73 agencies awarded funding(\$20 million)

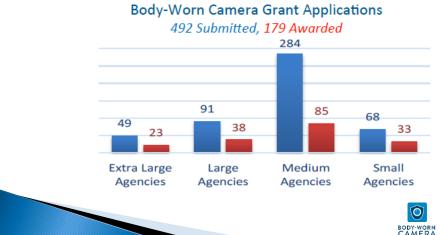
Body-Worn Camera Grant Applications 285 Submitted, 73 Awarded





BWC-PIP Funding To Date

▶ September 2016 – 106 agencies awarded funding (\$21 million)



BWC-PIP Funding To Be Announced

- ▶ September 2017 \$17 Million to 50 to 70 Agencies
 - Very Large (>100 Sworn)
 - Approximately 5 awards; capped at \$ 1 million
 - Large (251 to 1000 Sworn)
 - Approximately 8 awards; capped at \$750,000
 - Medium (26 to 250 Sworn)
 - Approximately 10 awards; capped at \$400,000
 - Small (<= 25 Sworn)</p>
 - Up to 40 awards; capped at 50,000

CONDITIONS

- 50% Match
- \$1,500 Camera Metric (except "Small")



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Potential Benefits?

Possible BWC Benefits are Enormous Increased Transparency

Enhanced Legitimacy and Public Satisfaction

Improved Police Officer Behavior

Improved Citizen Behavior

Reduced Citizen Complaints and Police Use of Force

Expedited Resolution of Complaints and Lawsuits

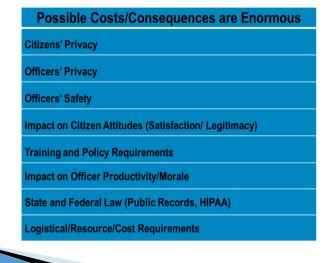
Improved Evidence for Arrest and Prosecution

Opportunities for Police Training (violence reduction)



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Potential Costs?





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BJA's BWC Policy and Implementation Program

BJA BWC Policy and Implementation Program (PIP)

> 2015-16: 175+ grants awarded totaling \$36.2 Million



- National Training and Technical Assistance (TTA) Team
- TTA Services
 - Administrative policy review
 - Webinars and podcasts
 - On-site assistance
 - Speakers bureau
 - Regional workshops
 - Peer-to-Peer connections
 - BWC TTA website (http://www.bwctta.com/)









Informing Policy & Practice

- The Policy Review Process
 - Grantee submits BWC policy to the TTA team for review
 - 2. TTA team reviews the policy with the Policy Review Scorecard framework
 - Assessment of policy comprehensiveness
 - 4. TTA team works with grantee to modify policy (as needed)
 - 5. BJA verifies the scorecard and TTA team notes constitute a comprehensive and deliberate policy development process



Overview of Scorecard and Review

Process

- Eleven areas of BWC policy covering 41 specific issues
- Mandatory issues must be covered in policy to pass (n=17)
- Score of 80% or better total (17/17 for mandatory issues)
- Comprehensiveness only, not prescriptive nor directional

Policy Issue	Possible Score	Agency Score
Policy Development		
Did agency review National BWC Toolkit and PERF/COPS report?	1	1
Did agency review other agency policies on BWCs?	1	1
Did the agency review or revise its Use of Force policy during the BWC policy development? If so, how?	1	1
Did agency involve appropriate internal units in policy development?	1	1
Did agency involve appropriate external criminal justice/local actors in policy development?	1	1
Did agency share policy with community and advocacy groups?	1	1
Did community members and advocacy groups play a role in policy development?	1	1
TOTAL - POLICY DEVELOPMENT	7	7



2.1

Policy Review Areas

Goal: Good Policy

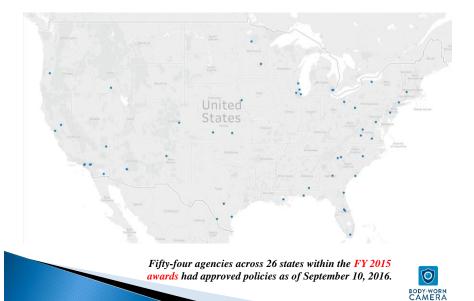


Good Practice

- Policy Development
- General Issues
- Video Capture Activation
- Video Capture Deactivation
- Data Transfer/Download
- Data Storage/Retention
- BWC Viewing
- Training to Policy
- Public Release
- Policy and Program Evaluation
- BWCs and Use of Force



White et al. (2016) – BWC Policy Analysis (n=54)



Targeted 4 "Hot Button" BWC Issues

- BWC Activation and Deactivation
- Citizen Notification
- Officer Authority to Review
- Supervisor Authority to Review
- http://bwctta.com/resources/bwc-resources/keytrends-body-worn-camera-policies





What Does the Research Tell Us?

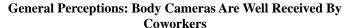


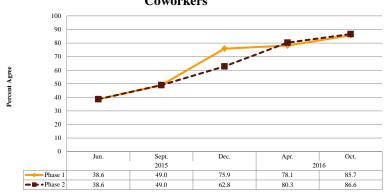
Selected Research on BWCs

Country	Study	Citation	Independent Evaluation	Comparative Design
England	Plymouth Head Camera Project	Goodall (2007)	Yes	No
Scotland	Renfrewshire/Aberdeen Studies	ODS Consulting (2011)	Yes	No
United States	Rialto (CA) Police Department	Farrar (2013); Ariel et al. (2015)	No	Yes
United States	Mesa (AZ) Police Department	MPD (2013); Young & Ready (2015, 2016)	Yes	Yes
United States	Phoenix (AZ) Police Department	Katz et al. (2015)	Yes	Yes
United States	Orlando Police (FL) Department	Jennings et al. (2014; 2015)	Yes	Yes
England	London Metropolitan Police	Grossmith et al. (2015)	Yes	Yes
Canada	Edmonton Police Service	Edmonton Police Service (2015)	No	Yes
United States	Spokane (WA) & Tempe (AZ) Police Departments	White et al (2016, 2017)	Yes	Yes



Research: High Levels of Police Officer Support

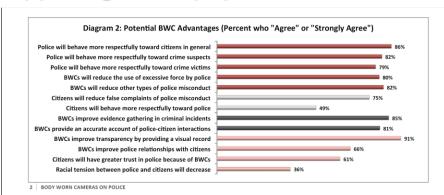






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Research: High Levels of Citizen Support (general population)



CENTER FOR CRIME AND JUSTICE POLICY



Research: High Levels of Citizen Support (consumers of police services)

	Spokane (249)	Tempe (383)
	% Agree/ Strongly Agree	% Agree/ Strongly Agree
Video cameras should be worn by all officers in Spokane/Tempe PD.	85.9%	92.2%
Using video cameras will make officers act more professionally.	76.6%	79.3%
Citizens will be more cooperative when they become aware that an officer is wearing a video camera.	70.2%	76.2%
Police will be more respectful to citizens when wearing video cameras.	78.9%	79.6%
The benefits of police using video cameras outweigh the costs.	77.0%	82.5%



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Research: Consistent Reductions in Citizen Complaints and Use of Force

- Rialto (CA) Police Department
 - Citizen complaints: 88% (24 to 3)
 - Use of force: 60% (61 to 25)
- Mesa (AZ) Police Department
 - Citizen complaints: 60%
 - Use of force: 75%
- Orlando (FL) Police Department
 - Citizen complaints: 60%
 - Use of force: 75%
- Phoenix (AZ) Police Department
 - Complaints -- BWC officers: declined by 23%
 - Complaints -- Comparison officers: increased by 10.6%





Research: BWCs Have Evidentiary Value

- UK Studies
 - Guilty pleas 70-80%

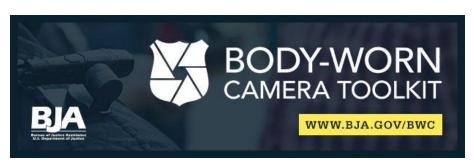


- Las Vegas Metropolitan Police Department
 - To date, 70% of BWC officers "exonerated" from complaints because of BWC evidence
- Phoenix/Essex (UK) studies
 - Enhanced Outcomes in Domestic Violence cases. BWC cases:
 - Initiated by the prosecutor's office
 - Charges filed
 - Guilty plea
 - Guilty verdict at trial









BJA National Body-Worn Camera Toolkit

- February 26-27, 2015: Two-day Expert Panel at the White House
- May 2015: Toolkit "goes live" at: https://www.bja.gov/bwc/



- Serves as an information warehouse everything you need to know about BWCs
- May 2016: Toolkit rebranding and relaunch
- 2017 & Beyond: Updates and changes



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BJA National Body-Worn Camera Toolkit





BJA BWC Podcasts Series



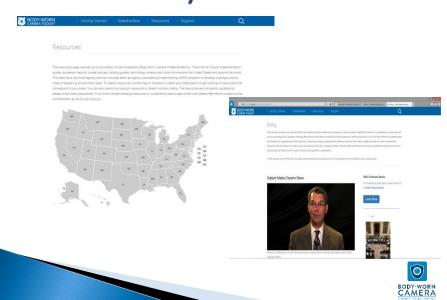
Available on BWCToolkit, iTunes, & BJA.gov

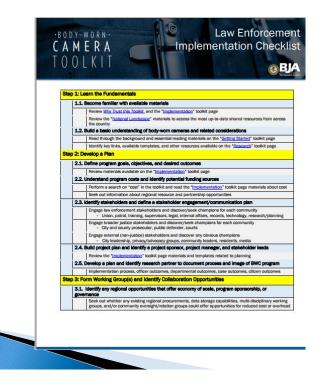




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Toolkit: Policy Resources





Thank you!

- Questions?
- Comments?





BREAK



BWC Case Studies: Voices from the field

Dr. Charles Katz, Professor, Arizona State University Cmdr. Otha Sandifer New Orleans (LA) Police Department Cmdr. Ed Trapp, Pittsburgh (PA) Police Department Cpt. Brian White, Wichita (KS) Police Department Off. Shane DuPaul, Brooklyn Park (MN) Police Department





Body Worn Cameras: Increasing Transparency and Accountability in Policing

Otha Sandifer, Commander, New Orleans, LA Police Department

National Leadership on BWCs

- NOPD was among the first police departments nationwide to invest in a widespread deployment of body worn cameras. NOPD deployed body worn cameras in order to:
 - Increase Accountability;
 - Enhance Public Trust;
 - Increase Officer Safety; and
 - Improve the Quality of Investigations.



National Leadership on BWCs

In May 2014, NOPD deployed 420 Body Worn Cameras to its officers. The department has since purchased an additional 400 cameras. These cameras are produced by TASER International, which won a public bid to supply the technology. NOPD also uses TASER's 'evidence.com' system to store and manage videos.





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National Leadership on BWCs

- NOPD has also been recognized by the federal government as a leader on this issue and has been asked to participate in a number of new initiatives to lead BWC adoption throughout the country.
- In February 2015, NOPD Superintendent Harrison went to Washington, DC at the request of the White House and DOJ to provide input on the development of an online toolkit available online: https://www.bja.gov/bwc/.



National Leadership on BWCs

- In April 2015, NOPD joined the White House's Police Data Initiative and is working to publish BWC metadata online, along with other policing data.
- In September 2015, NOPD was selected by DOJ to receive grant funding that allowed us to expand our BWC program by purchasing an additional 219 BWCs.





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Benefits of Body Worn Cameras

- We've seen some significant benefits as a result of investing in BWCs.
 - We've given our District Attorney direct access to the system and they are using these videos to strengthen their prosecutions of dangerous criminals.
 - We've been able to use BWC video as a training tool in the classroom, allowing our officers to evaluate and critique real-life situations in training





Benefits of Body Worn Cameras

- BWCs have helped us to more effectively handle citizen complaints against officers, exonerating officers when no incident occurred and holding them accountable when they violate policy.
- These videos are also a valuable tool for supervisors, allowing them to more closely and effectively supervise officers.
- Above all, BWCs promote professionalism in policing and enhance community relations. They are a net positive for our department.



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Development of a BWC Policy

- As NOPD deployed BWCs early, there were only a few model BWC policies available to review. As a result, NOPD worked closely with its federal partners in the development of our policy.
 - This was the first body-worn camera policy development <u>process</u> to be reviewed and approved by US DOJ
 - Set the stage to other to develop policy
- This policy, Chapter 41.3.10 can be found online, along with other NOPD policies, at: http://www.nola.gov/nopd/publications/





Policy Overview

- Who wears BWCs?
 - District platoon (calls for service response) and general assignment (proactive) Officers;
 - School Resource Officers;
 - Gang Task Force Officers;
 - Special Operations Division Officers (SWAT, Canine, etc.);
 and
 - District Sergeants (as inventory permits).
- When are BWCs activated?
 - All field contacts involving law enforcement activity, including all calls for service;
 - Other contacts that become adversarial after initial contact in a situation that would not otherwise require recording; and
 - Other situations where the officer believes it would serve a legitimate law enforcement purpose.



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Policy Overview Continued...

- Officer Requirements
 - Inspect the BWC at the start of each shift to ensure it is operational;
 - Activate the BWC "as soon as practical" at the onset of any situation that requires activation;
 - Deactivate the BWC when a contact has concluded, or request authorization from a supervisor to terminate the recording earlier due to privacy considerations; and
 - Place BWC in docking station at the conclusion of their shift, in order to charge and download the video.



Policy Overview Continued...

- Supervisor Requirements
 - Ensure that any malfunctioning equipment is replaced before the officer responds to calls for service;
 - Perform random reviews of BWC recordings produced by their officers to ensure that BWCs are being used according to policy; and
 - Review videos of all incidents that they have been informed are the subject of a potential citizen complaint.





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BWC Challenges

- BWC Adoption and Compliance How do we deploy this new technology so that it becomes an accepted and widely used policing tool?
- Release of BWC Video In what format and when should BWC video be released in order to conform with Louisiana public records law while protecting public safety?





BWC Challenges: Adoption and Compliance

- Adoption is an important part of deploying any new technology. We worked to increase adoption and acceptance of BWCs with officers through a multifaceted strategy.
 - Education. Providing training on BWC use and internally messaging the benefit to officers of cameras.
 - Framework for Accountability. Instituting new systems to allow us to track BWC usage, including changes to daily activity reports.
 - Oversight. Involving supervisors in monitoring BWC usage and reviewing BWC videos.
 - Discipline. When necessary, holding members accountable for violations of BWC policy



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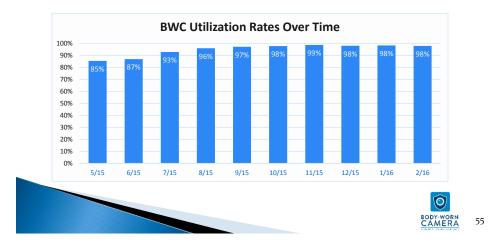
BWC Challenges: Adoption and Compliance

In order to evaluate the effectiveness of this strategy, we conduct monthly spot checks of BWC usage. During these spot checks, members of the Compliance Bureau determine whether BWCs were activated in situations that require their use.



BWC Challenges: Adoption and Compliance

 We've seen significant success in full compliance with our policy, and are currently at 98-99% compliance according to these spot checks.



BWC Challenges: Public Release of Video

- As more video is created, there will be more and more requests from the public, media, and other entities to obtain these videos.
- NOPD recently worked with the U.S. Department of Justice and the team monitoring our consent decree to create a new policy on video release during critical incidents.





BWC Challenges: Public Release of Video

- This policy provides for NOPD to obtain input from a variety of partners, including the District Attorney, City Attorney, and U.S. Attorney on whether video of a critical incident should be made public. Within nine days of a critical incident, a recommendation is made to the Superintendent on whether or not to release the video, and he makes the final determination on whether to do so.
- More information about this policy can be found online: http://www.nola.gov/nopd/press-releases/2016/20160224-following-rollout-of-expansive-body-worn/



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BWC Challenges: Public Release of Video

- However, there are many unclear areas regarding how BWC video should be handled in relation to public record laws.
 - Safety issues: How do we protect the identity of witnesses, victims, etc. in certain incidents while adhering to public records law?



BWC Challenges: Public Release of Video

- Officer Bill of Rights: Bill of Rights prohibits public release of pictures of officers in certain circumstances – does this apply to video as well?
- Cost Considerations: Review of video to ensure appropriate redactions can be extremely time consuming and difficult to establish a "reasonable fee" schedule. Accommodating large-scale data requests can have significant cost impact on agencies.



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Outstanding Issues

- Agencies should obtain clarity on how to release BWC video in a way that comports with public records law but does not raise significant safety or cost issues for the public and the agency.
- There should be a framework for coordination of policies between law enforcement and outside agencies so that differing agency policies do not create gaps in BWC coverage. For instance, policies of hospitals and sheriff offices that require cameras to be turned off in these facilities create the potential for critical incidents to occur without associated BWC video.



Commander Otha Sandifer New Orleans Police Department osandifer@nola.gov (504)913-6909







Pittsburgh, PA **Body-Worn Camera Program**

Finally Gaining Traction



Commander Ed Trapp, Pittsburgh Bureau of Police

Why Body Worn Cameras?

- January 2010 An infamous arrest
- In car cameras for cycles?
- Avoiding the fallout from one
- Possible solution for the other





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History of Pittsburgh's BWC Program

- ▶ PBP begins testing BWCs in February 2012
- > 50 cameras were purchased in August 2012
- Deployed on motorcycles and bicycles
- Early returns were encouraging





Challenges and Solutions

- Challenge: Collision with the law *Chapter 1: Technical violation*
- Solution: Fix that technicality
- Challenge: Collision with the law Chapter 2: Molasses is quicker
- ▶ Solution: Change the law Bang Head against Wall
- Challenge: If it's Monday, who is the Chief?
- ▶ Solution: Sooo, What ARE your Thoughts on BWCs?



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PBP and the Community

- Talking with the public
- Pitt
- CMU
- Duquesne
- New policy
- Can I have a camera?
- A double play saves 2
- What happened to the cameras?
- Finally moving



Lessons We Learned

- A good policy is key
- Get input from stakeholders
- Manage public expectations
- ▶ Take your time and get it right





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Wichita, KS Body-Worn Camera Program

Captain Brian White, Wichita Police Department

Wichita, KS Police Department

- WPD has deployed Body Worn Cameras BWCs since 2009
- WPD has 640 Commissioned LEOs
- WPD currently has 429 BWCs assigned to Patrol Officers.





Implementation

- 2009 Initial purchase of 20 BWC's
- 2010 to 2014 Increased the number of BWC's to 60
- ▶ 2014 Pledge to community to outfit all patrol officers with BWC's
- 2014 to 2015 Comprehensive research on "Full BWC Implementation"
- ▶ 2015 to 2016 Staged roll of 429 cameras





Challenges and Solutions

- Data Sharing with Prosecutors
- Training of the Agency and Education of Important partners
- Public Right to access, related to State and Local laws
- Policy Development
 - Community, Command Staff, Supervisors, Officers, Union, Records....



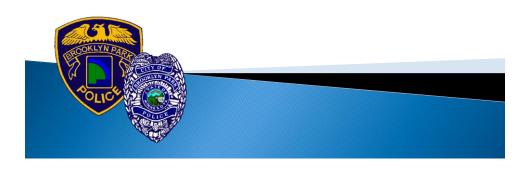
Positive Impacts

- Creating a better account of what occurred.
 - Provides excellent evidence for the prosecution of cases.
 - Bolsters the officers report
 - Direct evidence
 - Reduces the number of citizen complaints of police misconduct.
 - Can increases community trust in police department
 - Most officers have embraced the new technology





Brooklyn Park, MN Police Department Body-Worn Camera Program



The City of Brooklyn Park

NW suburb of Minneapolis, population 79,149

▶ 6th largest city in MN & 4th largest in metro area

 27 square miles. Eastern border is the Mississippi River

- Diverse population
 - ▶ 50% non-white, 25% foreign born
 - Largest foreign born is from Liberia.
- 31 Neighborhoods
- 3 School Districts





The Brooklyn Park Police Department

- 109 officers
- 3 Divisions Patrol, Investigations, Support Services
- 2 precincts South and North
- Patrol 69 sworn and 19 civilian
 - TRU, 3 K9s, COPS unit, Training, Cadets-10, Jail-5, Crime Prevention Unit 2, and Crime Analysts-2
- ▶ **Investigations** 40 sworn
 - Detectives, Major Crimes Unit, Safe Streets Unit, Juvenile Unit, DTF, and VOTF
- Support Services 33 civilian 16 full / 17 parttime

The Brooklyn Park Police Department

Geographical based policing / crime trends Problem Properties and People Community Involvement:

- JCPP Joint Communities Police Partnership
 - Brooklyn Park, Brooklyn Center, Hennepin Co, NW Hennepin Community Council
- Multicultural Advisory Committee (MAC)
- YVPI Youth Violence Prevention Initiative
 - Zanewood Rec Center



BODY-WORN CAMERA

Brooklyn Park Police Department Body-Worn Camera Program

- Early 2015 we received 28 free L3 body cameras when we did upgrades to our squad cameras
- April 2015 a staff study was conducted
- Discussion with the Brooklyn Park Police Federation in August
- Sept 2015 conducted a 60 day pilot project using the 28 cameras
- 16 patrol officers assigned a BWC. One BWC in each patrol area on each shift(excluding power shifts)





Brooklyn Park Police Department Body-Worn Camera Program

- We chose to stay with the L₃ BWC due to the L₃ infrastructure we already had in place and owned. (38 squads, 8 interview rooms, storage server, and back up workstation)
- L3 was also working on a system that was integrated with the squad cameras. (This is where we wanted to go)
- We had a draft policy for the pilot project and did a reevaluation of it after the pilot. This policy was presented to the community
- We held two community meetings 12/15/16 and 1/16/17.
- The City Counsel approved all patrol to wear and use BWC in February 2016



Brooklyn Park Police Department Body Worn Camera Program

- 2/23/16 All patrol began wearing BWCs when working the street
- Early on it was apparent that the 28 BWCs were not going to be enough. The decision was made to purchase 72 BWC for the Patrol division
- L3 had a BWC (XV model) coming out in May. We received 3 beta units to test for them
- In Aug state law changed for BWC and we updated policy
- 9/16 we received the BWCs and all patrol was issued their own



Brooklyn Park Police Department Body-Worn Camera Program

- Additional units issued to SWAT and SROs in September
- 10/16 received the word that we were awarded the grant to acquire the next generation BWCs
- 1/1/17 started a pilot project with Detectives. (Field Interviews, follow up, statements)
- Policy was approved / passed the score card
- Waiting for the Next Generation BWCs to be released





Lessons Learned

- Use Community Meetings to educate what the BWC can and can't do. Just because an officer is wearing a BWC doesn't mean it will capture everything.
- Police Union buy in
- Have enough BWCs including spares / recharge time
- Pilot program is huge both for admin and for officers
 - Choose the officers who are interested in the pilot.
- Highlight the successes with officers
- School districts and SROs
- Uniform and BWC attachment



Positive Impacts

- Officers feeling supported and protected
- Complaints unfounded or officer exonerated
 - audio
- Use of Force Reviews
 - Excellent tool
- Department Training
 - Real incidents to use
 - Validates training



BWC Training

- Initial Training was how to use the camera and the policy
- We conducted follow up training in Aug and Sept about policy changes due to state law and the new XV camera model
- Future training is going to be geared to how the BWC can be used better to document crime scene and evidence and for court
- Annual training Policy Test





Keynote Speaker

Michael Harrison Superintendent New Orleans, LA Police Department



LUNCH



Technological Issues with Body-Worn Cameras

Todd Maxwell, Enterprise Architect, Booz Allen Hamilton Scott Haug, Chief, Post Falls, ID Police Department Charles Stephenson, Senior Advisor, CNA Anthony Moffa, Lieutenant, Camden County Police Department Dan Brodie, Lieutenant, Alameda County Sheriff's Office

Discussion Questions

- Please take a moment to:
 - give some background on your agency including agency size, type of agency,
 - current level of BWC implementation to include how much your agency has invested in BWCs in terms of camera units and data storage, and
 - percentage of your technology budget BWCs constitute?
- 2. Please discuss which storage option you choose -on premise vs. cloud -- and why you selected that method(s), including cost considerations around infrastructure, support personnel, space, etc.?



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Discussion Questions cont.

- 3. What method did you choose for video management and redaction?
- 4. How does your agency's utilization of BWCs compare with, or complement, its use of other video technologies (e.g., car/dashboard cams, CCTV, LPR, facial recognition, etc.)?
 - Are costs multiplying with each new technology, or are there cost savings?



Discussion Questions cont.

- 5. Please discuss the costs other than cameras and storage agencies should be considerate of when implementing and if you had unseen costs?
- 6. What is the biggest technological challenge your agency has faced so far with respect to implementing its BWC program?







Meet Your Subject Matter Experts & Analysts

Breakout Groups

 Attendees should report to their assigned breakout rooms. Group numbers are noted on the back of your name badge.

Group	Room	BWC TTA Lead/ Subject Matter Experts	BWC TTA Analysts
1	Ile de France III	Ed Trapp Orlando Cuevas	Tammy Felix
	0 1 / 5		Dominique Burton
2	Conde/ Frontenac	O	Ryan Bauer
		Damon Mosler	Keri Richardson
3	Maurepas	Brian White	Tammy Felix
		Steve Rickman	Angie DeGroot
		Harold Medlock	Carrie Shelton
4	Ile de France I and	Craig Uchida	Christine Connor
	II	Robert Hass	Danielle Wallace
		Mike White	
		Charles Katz	



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BREAK



Site Networking Activity



- This will be a 'café style' session.
- Participants will divide into three groups.
- The site groups will remain in each room; the facilitators will rotate from room to room.

Group	Room
1 & 4	Ile de France I and II
2	Conde/ Frontenac
3	Maurepas





Summary of Discussions

Group Facilitators

Summary of discussion

- Facilitators:
 - Group 1: Steve Rickman & Harold Medlock
 - Group 2: Dr. Charles Katz & Orlando Cuevas
 - Group 3: Damon Mosler & Scot Haug





Day 1Wrap-up

Dr. James "Chip" ColdrenBWC TTA Director
CNA



2017 Body-Worn Camera Training & Technical Assistance National Meeting

April 10-11, 2017



Day 2 Agenda Overview

Dr. James "Chip" ColdrenBWC TTA Director
CNA



- Site Progress and Accomplishments
- Summary of Discussions
- Break
- TTA workshops
- Lunch
- Keynote Presentation: Strategic Communications, the Media, and BWC Videos – Laura McElroy
- ▶ BJA BWC Performance Management
- Break
- Training Issues Regarding BWCs
- Site Reflection and Planning
- Closing Remarks & Wrap-up





Site Progress and Accomplishments

Site Progress and Accomplishments

This session will involve a group discussion through which the sites present their projects briefly and talk about progress, challenges, positive developments, etc.

Group	Room
1	Ile de France III
2	Conde/ Frontenac
3	Maurepas
4	Ile de France I and II





Summary of Discussions

Group Facilitators



- Facilitators:
 - Group 1: Ed Trapp & Orlando Cuevas
 - Group 2: Scot Haug & Damon Mosler
 - Group 3: Brian White, Steve Rickman, & Harold Medlock
 - Group 4: Dr. Craig Uchida, Robert Haas, Dr. Mike White, & Dr. Charles Katz





BREAK





BWCTTA Workshops



TTA Workshops (10:00am)

TTA Workshop	Room
Procurement Considerations	Conde/ Frontenac
Body-Worn Camera Policy Issues and Trends	Ile de France I and II
Body-Worn Cameras: Privacy and Confidentiality for Victims	Maurepas
Working with Prosecutors on BWC Implementation	Ile de France III



TTA Workshops (11:15am)

TTA Workshop	Room
Procurement Considerations	Conde/ Frontenac
Body-Worn Camera Policy Issues and Trends	Ile de France I and II
Developing a Policy Compliance Strategy	Maurepas
Use of Force Issues and BWCs	Ile de France III





LUNCH



Keynote Speaker

Laura McElroy Principal Consultant McElroy Media Group

Performance Measurement Tool (PMT)

Training for Body-Worn Camera (BWC) Pilot Implementation Program

Presented by: Laura Wyckoff, BJA



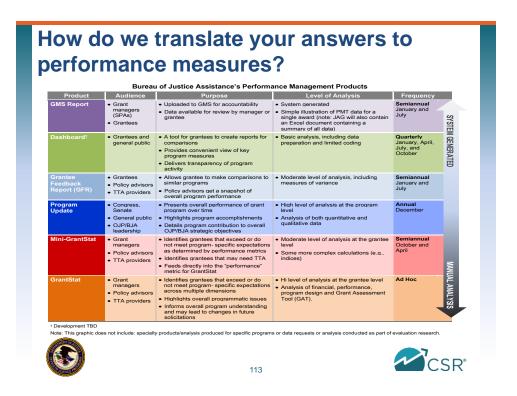


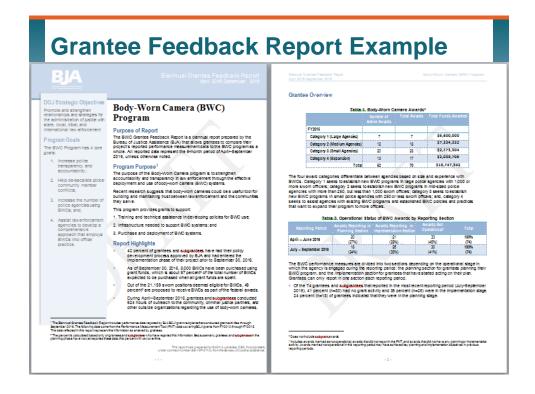
Why do we have performance measures?

- ▶ To identify your (grantee) successes and potential areas of improvement
 - So you can improve your program
- To help us (BJA/DOJ) understand your (grantee) activity and progress
 - So we can provide targeted training and technical assistance
- To help us (BJA/DOJ) understand what funds are being used for
 - Informs the budget, strategic plan, future funding
 - Respond to external requests (e.g., congressional inquiries, media requests)
- It is required by law
 - Yes, we have to do it









What is the Performance Measurement Tool?

- ► The Performance Measurement Tool (PMT) is an online questionnaire (see https://bjapmt.ojp.gov/) that grantees must complete every quarter
- ► The PMT includes performance measures (completed quarterly) and narrative questions (completed semi-annually)
- Grantees have 30 days at the end of the reporting period to complete the PMT data entry



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PMT Reporting Schedule

Type of Data Required	Reporting Period	PMT Due Date	Upload to GMS?
Program Performance Measures & Narrative Questions	October 1–December 31	January 30	YES January 30
Program Performance Measures	January 1–March 31	April 30	No
Program Performance Measures & Narrative Questions	April 1–June 30	July 30	YES July 30
Program Performance Measures	July 1–September 30	October 30	No





PMT Reporting Schedule

Semiannually:

 BWC grantees are required to answer the narrative questions for the previous 6 months of activity. They then must submit a GMS Report from the PMT to BJA as an attachment to the Progress Report through the GMS

Closeout:

- Grantees are required to answer the Final Report Questions at the end of the grant award
- Grantees must submit a PMT Final Report to BJA as an attachment to the Final Progress Report through the GMS



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Create a PMT GMS Report Info & Resources **Profile** Federal Awards Reports Log Out View of GMS Report Below is a view of your GMS Report for data reported for the period April 1 - June 30, 2010. Click Add Comments to add comments to your report. After you complete data entry in the PMT, and Click Export as a PDF file to open a new window with the PDF file so that you may for your records. create a report: You may 'Add Comments' to the GMS Report OR Clic ARRA JAG New 2009-58-89-1222 \$572,909.00 Apr 01, 2012 - Dec 31, 2012 in your response to the 7 Narrative questions in the PMT Final Report, to further explain the data e following is the PMT Final Report! Please review and export a PDF copy of this report and submit it to BJA as part of w reported during the reporting period. report includes self-reported prantee (and subrecipient, if applicable) data from the PNT. The information below is divi il Report, Last Reporting Period (s), Aggregate, Charts, and Narrative. 'Export to PDF'. ect each tab and scroll through the page(s) to review · Save to your computer. Upload the file as an attachment to progress reports in the GMS in January, July, and at the close of the award. 118

Narrative Questions

Goals and Objectives

- Please identify the goal(s) you hope to achieve with your funding
- 2. What is the current status of this goal?
- During the past 6 months, please describe any progress you made or barriers you encountered related to this goal
- 4. In the next 6 months, what major activities have you planned for this goal?



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Goals are SMART

- Specific the desired outcome or results are clearly defined
- Measureable progress toward the completion of the goal can
 be measured.
 - Achievable the goal is challenging yet realistic given the grantee's resources
 - Relevant the goal is aligned with the grant application and allowable uses of funds
 - Time bound the goal can be completed within the grant period





Good Goal/Bad Goal

Good Goal

- Improve officer interaction with the public by equipping all officers with body-worn cameras
- Evaluate the effectiveness of body-worn cameras at decreasing complaints against officers
- Produce 3 new policies governing the use, storage, and dissemination of body-worn cameras and recorded video

Bad Goal

- Buy body-worn cameras
- Test body-worn camera effectiveness
- Write new policies on body-worn cameras



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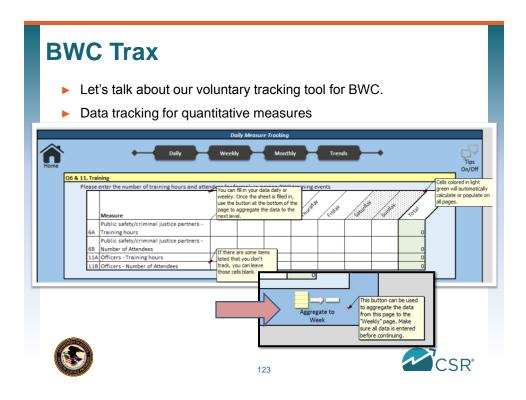


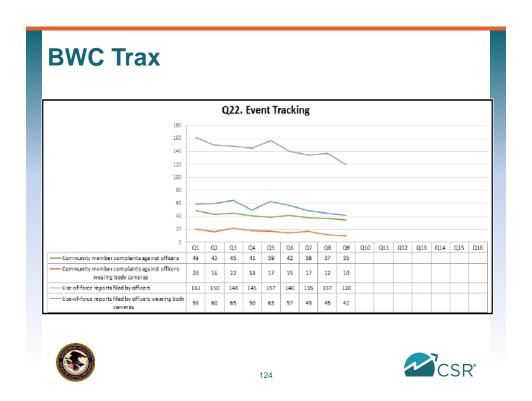
Planning and Implementation Phases

- For Category 1-3 grants, responses to Planning Phase questions continue until a transition is made to Implementation Phase questions
- For Category 4 grants, responses to Planning Phase questions occur once during the first reporting period









BWC Trax

Available for download on the "help" page

Body-Worn Camera (BWC) Pilot Implementation Program

- · BWC Performance Measures
- BWC PMT User Guide
- o BWC Subrecipient PMT User Guide
- BWC Trax User Guide
- BWC Trax Workbook

BWC Trax Workbook:

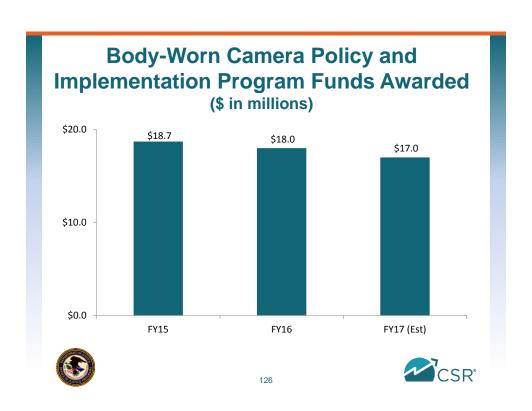
https://bjapmt.ojp.gov/help/TraxWorkbooks/BWC%20Trax/BWCTraxWorkbook.xlsm

User Guide:

https://bjapmt.ojp.gov/help/TraxWorkbooks/BWC%20Trax/BWCTraxUserGuide.pdf







FY2015 Body-Worn Camera Awards by Category

	Total Awards ¹	Total Funds Awarded
FY2015		
Category 1 (Large Agencies)	7	\$6,600,000
Category 2 (Medium Agencies)	18	\$7,334,332
Category 3 (Small Agencies)	28	\$2,773,304
Category 4 (Expansion)	17	\$2,039,706
Total	70	\$18,747,342

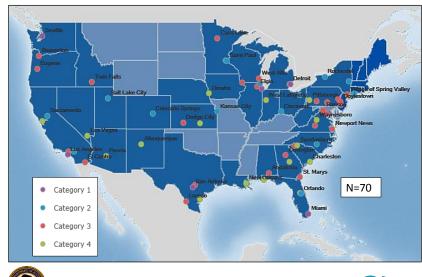
¹Does not include subgrant awards



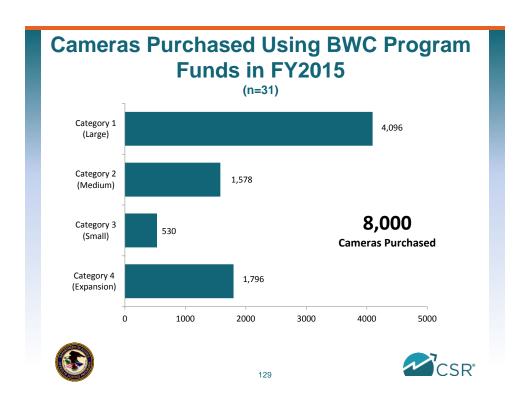
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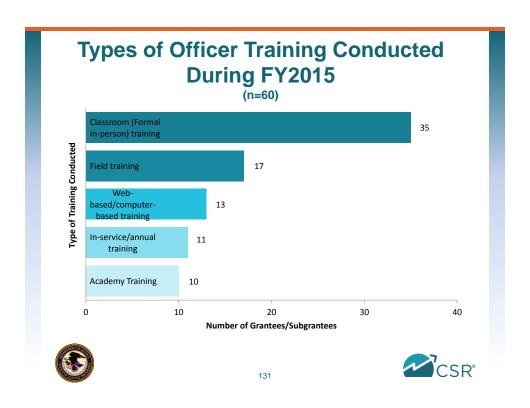
FY2015 BWC Grant Recipient Sites

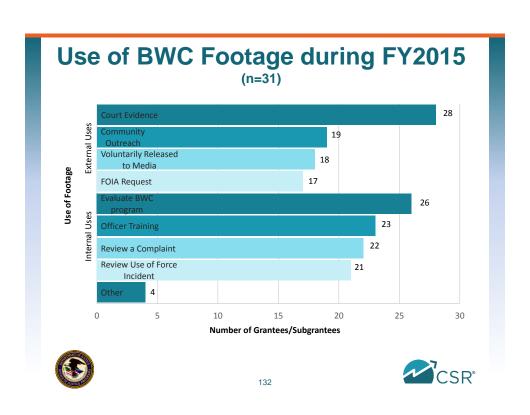












Internal Data Tracking and Analysis

	Number of Agencies	%
Track program data at least monthly (n=26)1	23	88%
Conduct analysis to inform program decision making at least monthly (n=29)1	25	86%
Conducting an evaluation of their BWC program (n=31)	14	45%

¹Responses of "Not Applicable" were excluded



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Internal Data Tracking and Analysis

Agencies that track (n=31):	In total	Involving officers wearing BWCs	Both
Complaints against			
officers	21 (68%)	21 (68%)	20 (65%)
Use of force reports	21 (68%)	20 (65%)	20 (65%)





Tracking Program Progress through FY2015 (n=31)

Officers proposed to receive BWCs	14,446
Officers received BWCs	5,139
Overall progress towards proposed target	36%
Agencies that have met >75% of their target	52%



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Resources

- ► PMT Web Site:
 - https://bjapmt.ojp.gov/
 - **Webinar training**, performance measures (pdf version)
 - User guides, FAQs, and helpful links
- PMT Help Desk:
 - Monday-Friday 8:30 a.m.-5:30 p.m. EST
 - Toll-free number: 1-888-252-6867
 - E-mail: <u>bjapmt@usdoj.ojp.gov</u>
- Laura Wyckoff
 - Email: Laura.Wyckoff@usdoj.gov; Tel.: (202)616-5090
- Jimmy Steyee
 - E-mail: <u>James.D.Steyee@usdoj.gov; Tel.: (703)579-0816</u>







BREAK



Training Issues Regarding Body-Worn Cameras

Dr. Michael White, BWC TTA Co-Director & Professor,
Arizona State University
Dr. Charles Katz, Professor in the School of Criminology and Criminal Justice,

Arizona State University

Daniel Zehnder, Captain, Las Vegas Metropolitan Police Department Tommi Lyter, Assistant Chief, Pensacola Police Department

Purpose

- These slides are intended as a resource for law enforcement agencies seeking to develop or modify their body-worn camera (BWC) training program.
- All materials are intended to be adapted to an agency's local operations, consistent with local and state law.
- Please reference the BWC Facilitator's Guide as an additional resource. The Facilitator's Guide provides important information about each of the training modules described in this Training Guide.



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Table of Contents

- Module 1: Introduction and Background to BWCs in Policing
- Module 2: BWC Device Specifications and Operations
- Module 3: BWC Policy and Practice
- Module 4: Agency Accountability
- Additional Resources and Readings
- Example of Review Test Questions





Module 1: Introduction & Background on BWCs

- Learning Objectives
 - Understanding camera use prior to police BWCs
 - Understanding key events preceding BWC implementation
 - Common goals for deploying BWCs
 - What is your goal?
 - Common concerns about police BWCs
 - Understanding the research on BWCs
 - Terms to know



Common Goals for Deploying BWCs

- Increased Transparency
- Enhanced Legitimacy and Public Satisfaction
- Improved Police Officer Behavior
- Improved Citizen Behavior
- Expedited Resolution of Complaints and Lawsuits
- Improved Evidence for Arrest and Prosecution
- Opportunities for Police Training
- Increase officer safety





Identify the Goals of Your BWC Program

Spokane Police Department

Body cameras are a valuable tool for promoting transparency in law enforcement by recording citizen contacts with police officers. The Spokane Police Department (SPD) uses body cameras to contemporaneously and objectively document citizen contacts. Video footage produced by body cameras may be used as evidence in civil or criminal investigations, reviewed administratively for officer compliance with department policies, used as a tool in law enforcement training, or utilized as a reference in incident documentation (Spokane)

Tempe Police Department

The purpose of the body-worn camera is to:

- 1. Promote greater transparency and accountability'
- 2. Document evidence for criminal investigations and prosecutions, internal or administrative investigations, and civil litigation;
- 3. Assist in resolving complaints against officers, including false allegations by members of the public; and
- Enhance training



Examples of Select Findings

- Citizen complaints by 23% (Phoenix) to 88% (Rialto)
 Use of force by 60% (Rialto) to 75% (Orlando)
 Founded complaints by about 50% (Phoenix)

- Enhanced outcomes in domestic violence cases (Phoenix):
 - Were more likely to be **initiated** by the prosecutor's office (40.9% vs. 34.3%)
 - Had charges filed (37.7% vs. 26%)
 - Resulted in a guilty plea (4.4% vs. 1.2%)
 - ▶ Resulted in a **guilty verdict** at trial (4.4% vs. 0.9%).
- > 84% of citizens stated that the benefits of BWCs outweigh the costs (Tempe).
- Citizens rated their police encounters as more "procedurally just" if a BWC was present (Spokane).



Terms to Know

- Body Worn Camera (BWC) equipment worn by a department member that captures audio/video signals
- System Administrator supervisor who is responsible for inventory control and operational maintenance of the BWC system equipment
- Master System Administrator (MSA) supervisor with full access to the storage database; assigns and tracks master inventory of equipment; controls passwords and user security access rights; liaison between vender on operational and equipment related matters
- Evidence Transfer Manager (ETM) router with built-in docking stations that simultaneously recharges the camera while uploading all digitally encrypted data to a server (local or cloudbased)



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Module 2: BWC Device Specifications and Operations

- Learning Objectives
 - Identify key operating functions of the hardware
 - Identify key functionality of software
 - Demonstrate how to activate & deactivate BWC
 - Demonstrate how to dock BWC/transfer files
 - Demonstrate how to charge the BWC



Examples of BWC specifications

- Mounting
- Video resolution
- Video & audio format
- Still photo capable
- Field of view
 - (72 to 180 degrees)
- Night mode
- Playback screen
- Wireless
- Cost

- Video safe guards
- Pre-event record
- Event marking
- Battery type
- Recording life (1.5-12 hrs)
- Charging time (2-6 hrs)
- GPS
- Size, weight, etc.
- Police radio interface
- Vehicle mountable

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Hardware and software associated with BWC systems

Hardware

- Describe head, body, or other mounting options
- Describe user controls
- Describe docking station or wireless download capacity

Software

- Retrieval, storage and management of data
- Upload/download capacity
- Encrypted data
- Field review: other equipment interface (phone/tablet)



Operations

 Operations training will vary by BWC vendor. There are more than 50 vendors in the BWC market now. See the recently published Market Survey from the National Institute of Justice for information on vendors and their products

(https://www.ncjrs.gov/pdffiles1/nij/grants/250381.pdf)

• Agency training instructors should insert the applicable vendor slides on operations. Below is example of what could be covered using one popular vendor (TASER International).



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Start and stop recording



To Start Recording:

Double tap the Event Button; there will be an audible notification (two quick beeps) and a visual notification (LED blinks red).

To Stop Recording:

Press and Hold Event Button for 5 Full Seconds; there will be an audible notification (long beep) and a visual notification (LED blinks green).

Active BWC Training – Operational Issues

Hand out BWCs

Walk participants through a demonstration exercise:

- Activation
- Deactivation
- Charge/Dock BWC
- Operation modes/functions
- Transfer BWC footage





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Module 3: BWC Policy and Practice

• [It is critically important for training instructors to review and discuss the agency's BWC policy. The training module should be modified based on local agency policy. The training should also include scenario-based exercises that addresses key policy issues.]





Module 3 - Learning Objectives (should be modified based on agency policy)

Identify and Review the following:

- Authorized users
- Pre-post shift inspection
- Officer responsibilities
- Investigator responsibilities
- When to activate BWC
- When to de-activate BWC
- Discretionary activation/de-activation
- When BWC use is restricted or prohibited
- Officer review of BWC footage
- When citizens are to be notified about BWC activation
- Data transfer, download, and report writing
- Data storage and retention
 Release of captured video



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Who wears a BWC? (modify based on agency policy)

- All department members trained to use a BWC while working in uniform and engaging in law enforcement activities.
- "Plain clothes" or his/her "uniform of the day" assignments are strongly encouraged to utilize a BWC while engaged in enforcement or investigatory activities If it does not compromise the confidentiality of the activity.
- Prior to use in the field, officers must first successfully complete BWC training



Officer Responsibilities (modify based on agency policy)

- Inspection, general care, and maintenance of a BWC shall be the responsibility of the authorized Department member who has been issued the equipment.
- Malfunctions, damage, loss, or theft of a BWC shall be reported immediately by the officer to their immediate supervisor. All lost or stolen BWCs shall be documented in an incident report.
- BWCs, when worn by patrol officers, shall be worn in the center mass of the officer's chest. Mounting options for other officers shall provide for frontal view in accordance with uniform specification.
- When the BWC is used in an investigative or law enforcement contact, this fact will be documented on any citation, summons, and/or report prepared. Whenever an officers obtains a video statement, the fact the statement was recorded will be listed in the Incident Report. A video statement is not a replacement for a written or tape recorded statement.



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When to Activate the BWC (modify based on agency policy)

- Cameras must be activated during all investigative or enforcement contacts as soon as it is safe and practical to do so
- All users who arrive on an enforcement or investigative scene shall place their camera in the "On/Record" Mode as soon as it is safe and practical to do so
- Any contact that becomes adversarial after the initial contact in a situation that would not otherwise require recording.
- Any other legitimate law enforcement contact where an officer believes a recording of an incident would be appropriate.
- Department members have discretion whether to activate a BWC recording during consensual contacts of a non-criminal nature.



Officer review of recordings (modify based on agency policy)

- Officers can review their own BWC recording to
 - Prepare official reports following an incident to ensure accuracy
 - Prepare for court testimony.
 - Determine the identity of witnesses or other investigatory purposes.
- Exceptions
 - Involvement or witness to a use of force incident, a complaint against an officer, or a critical incident





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Module 4: Agency Accountability

- Learning Objectives
 - What are audits and why they are important.
 - Supervisor access to BWC data
 - Use of BWC data for policy compliance and performance evaluations
 - BWC data for critical incidents
 - Supervisor responsibilities







Use of BWC footage for performance evaluations (modify based on agency policy)

- Using footage for officer training
- Using footage for monitoring field activity (e.g., sergeant randomly selecting five incidents per month per squad).
- Officer compliance as a performance indicator

Example: Tempe Police Department

It is NOT the intent of the Department to review digital evidence for the purpose of general performance review, for routine preparation of performance reports, or to discover policy violations.

Employees reviewing event recordings should remain focused on the incident or incidents in question and review only those recordings relevant to their investigative scope. If improper conduct is discovered during any review of digital evidence, the person who discovered the conduct in question shall notify a supervisor. Nothing in this procedure prohibits addressing policy violations.



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Department Review (modify based on agency policy)

- The _____ will randomly inspect six videos each calendar month, one from each squad participating in the pilot program
- Supervisors will have the ability to review captured video and/or meta-data anytime there is an articulable reason to do so
 - Personnel complaints
 - Early intervention inquiries
 - Civil claims
 - Other types of administrative or criminal investigations
 - For training purposes



Serious Incident Protocol (modify based on agency policy)

- a. Following a critical incidents, any involved officer(s) will turn their BWC over to a supervisor on scene prior to viewing any footage of the incident.
- b. The supervisor(s) will subsequently assume the responsibility of uploading the video in a timely manner.
- c. If a criminal investigation ensues and the involved officer(s) voluntarily submits to a criminal interview, they will be able to view the recorded footage of the incident after the initial interview and after one sleep cycle. The involved officer(s) will then have the opportunity to be re-interviewed if desired. (Tempe Police Department)



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Supervisor Responsibilities (modify based on agency policy)

- You shall ensure that individuals are using the BWC in accordance with policy.
- You may randomly review BWC recordings to ensure that the equipment is working properly and being used appropriately.
- You may randomly view BWC recordings to identify any areas that need additional training or guidance.
- You may view BWC recordings for the purposes of :
 - Training or critique
 - Early intervention inquiries
 - Civil claims
 - Administrative Inquiries or department investigations of a complaint or other reason.



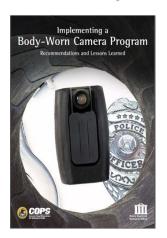
Additional Resources and Readings

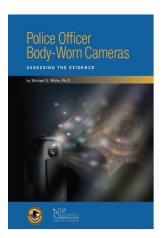




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PERF/COPS and "Assessing the Evidence" Reports







Resources: BJA National Body-Worn Camera Toolkit

- February 26-27, 2015: Two-day expert panel at the White House
- May 2015: Toolkit "goes live" at: https://www.bja.gov/bwc
- Serves as an information warehouse on BWCs Research
 - Policy
 - Technology
 - Privacy
 - Training
 - Stakeholders



Law Enforcement Implementation Checklist



Example of Review Test Questions

- Name/label the parts of an AXON Body camera:
 - Lens
 - Power Switch
 - Operational LED Indicator
 - Port
 - Event button
 - Device Status button
 - Battery LED
 - Volume / pairing button
 - LED Indicator
- Articulate how to activate and deactivate the recording function on the BWC.
 - The recording function is activated by double-tapping the Event button.
 - The recording function is deactivated by depressing the Event button for five (5) seconds.



We are looking for...

- Scenarios:
 - Classroom
 - Policy
 - Legal
- Reality Based Training
 - Role Playing







BWC Training Recommendations

Captain Dan Zehnder, Las Vegas Metropolitan Police Department

BWC Training Recommendations

- Certification
- Academy
- Field Training
- Annual
- Recertification
- Reality Based
 - Advanced Individual
 - Advanced Team
- Firearms & Defensive Tactics





Training Must Be...

- Formal
- Certified
- Knowledge Validated
- Skills Validated
- Documented
- Archived





Suggestions

- Range:
 - All weapons Types
 - Qualifications
 - Footage Review
- Defensive Tactics:
 - All training
 - Safety
 - Equipment Management
 - Footage Review





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Suggestions

- Scenarios:
 - Classroom
 - Policy
 - Legal
- Reality Based Training
 - Role Playing





Example: Classroom or RBT

Policy States...

- Must notify that recording is taking place
- BWC activated as soon as assigned to call
- Officer has discretion to deactivate under extenuating circumstances
- BWC is on during all encounters while conducting law enforcement activities including locations where there is an 4th Amendment expectation of privacy.
- When in such a location consensually there must be consent to record and consent can be withdrawn even if consent to stay is not.





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Example

Scenario

- Officer is assigned to report of child sexual abuse at family residence. Suspect is uncle who is present. Victim child is present. Officer arrives and is allowed entry. Officer announces recording. Parents demand recording is stopped citing privacy and concern for child.
 - Officer deactivates
 - Officer continues recording
- Officer begins investigation and suspects uncle begins to become uncooperative.
 - Officer remains deactivated
 - Officer reactivates





Example cont.

Parents become agitated about recording of extremely private, disturbing and emotional situation.

- Officer deactivates
- Officer continues recording
- Other option presented





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Site Reflection and Planning

Break out rooms



Site Reflection and Planning

• Sites will divide into four groups and assess how information from this meeting will inform their plans for the next 6-12 months.

Group	Room
1	Ile de France III
2	Conde/ Frontenac
3	Maurepas
4	Ile de France I and II





Day 2 Wrap-up

Dr. James "Chip" Coldren, BWC TTA Director, CNA



Closing Remarks

John Markovic, Senior Policy Advisor, BJA